



Environmental Policy

At Aqua Paradise Resort, we are committed to implement proactive measures in order to reduce the impact of our work towards the surrounding environment.

Our aim is to leave an environment with sufficient resources to the future generations. Our understanding of environmental protection is to reduce the consumption of natural resources by keeping damage to soil, water, and air and any risk to the environment at its minimum.

In achieving our goals, we intend to:

1. Comply with the Bulgarian and European environmental legislation and take an active approach to future requirements and obligations.
2. Measure and monitor the performance, whilst aiming for constant improvement by reducing, re-using, and recycling in areas such as energy consumption, reduction of waste materials and water consumption, along with using less hazardous substances and detergents .
3. Our staff is properly trained to support us in our environmental commitments, such as separating waste, saving water and their effective use of energy. We will ensure that all our efforts are continually reviewed, updated and communicated to all of our staff.
4. We are actively encouraging our guests to be involved in the process of reducing and minimizing the impact of our daily operations, and support us in our quest of achieving sustainability. The information about sustainable tourism can be found on our welcoming brochures.

Our strategy for environmental protection policy includes:

To achieve and maintain our Travelife for Hotels and Accommodations award.

Energy saving:

1. Usage of double-glazing in the rooms and common areas, which allows us to spend less energy in heating and cooling.

2. Our air-conditioners use the inverting technology, which makes them more energy efficient. They also use the R 410 A refrigerant, which is more environmentally friendly, which contains only fluoride and does not contribute to ozone-depletion.
3. The temperature in each room is under thermostatic control and can be adjusted independently.
4. In order to save energy, we equipped our rooms with the sensors, which switch the air-conditioner off, when/if the balcony door is open.
5. To be more energy efficient, our air-conditioning system is using Recuperation which means that it is using the waste heat to heat the water used on a daily basis in our resort.

6. Solar panels are being used, with the purpose of water heating.
Block Adria: 26 sq. m. ; 14 kW
Block Baltic: 47 sq. m. ; 25 kW
7. All of our lighting is energy saving (LED).
8. The rooms are equipped with a system that turns the electricity supply off after the guests have left the room.
9. The lighting in our restrooms is controlled by motion detector sensors.
10. We use natural gas in our kitchens and also for water heating purposes, because it is not as harmful to the environment as other fossil fuels. Natural gas also produces nearly a third less carbon dioxide than coal and almost half less than oil when burned. Natural gas also emits little to no sulfur, meaning it is eco-friendlier and runs more efficiently than other fuels.
11. The elevators (ORONA) installed in our resort are energy-efficient. On the way down, they rely solely on their own weight and are not using any energy.
12. All of our TVs (around 600) are Eco Class A, energy efficient.

Water saving:

1. In each of our bathrooms the provided showers include a low-flow, rain forest shower (equipped with flow-rate limit 9,5l/min) and additional flow restricting laminar technology and an eco-saving hand shower equipped with flow restriction 8l/min.
2. Our sink taps have aerators included, which limits the water usage to 5l/min.
3. We are harvesting rain water to irrigate our gardens. We have installed a rain tank in the amount of 300m³.
4. Our gardens are only watered during night-time with dropping and sprinkler system. Thanks to this system we avoid excessive consumption of water and its vaporization. We use timing devices to manage watering.
5. We actively train our staff to notice and prevent the leakages in the room toilets and expect also to be informed of such occasions by our guests.
6. All of our toilets are equipped with two-stage buttons to control the amount of water used. The amount of water used is 6l/3l.
7. The urinals in the public restrooms are equipped with motion detector sensors which avoids unnecessary water consumption.
8. Towels and linens are changed on an eco-principle, which means they can also be changed on guests' request.

Waste policy:

1. We try, as often as we can, to avoid disposable packages and products in our restaurants and bars. That is why we purchase in bulk.
2. We have reduced the usage of plastic cups up to 90% and we have included paper ones. In addition, we added reusable cups made out of polycarbonate at our bars.
3. We try to save paper in the daily office work and we try to avoid printing of letters and documents. Instead we communicate via e-mails, if possible.
4. Separating as much as possible our waste streams such as glass,paper,cardboard.
5. Ensure that all solid waste is disposed in accordance with the national and international waste regulation and keeping a record to reflect the compliance.
6. Contracted company to collect our household waste.
7. Reduce the use of potentially harmful chemicals in our day-to-day operations.
8. Wherever possible, avoid the usage of chemicals.
9. All the chemicals that are used are in compliance with the laws and regulations of Bulgaria.
10. All the chemicals are kept in secure rooms, with limited staff access. The containers for the chemicals used in our pools are being disposed of by their provider.
11. Used cooking oil is being collected and delivered to be recycled.
12. We installed soap and gel dispensers in communal areas and guest bathrooms, in order to minimize the waste produced.
13. Reuse of old rugs and linens to clean with.
14. Damaged electronics are recycled by being used for spare parts and components.
15. The description of the hotel services and amenities is displayed electronically in each guest room instead on paper. Paper booklets are not ordered anymore.
16. The signs: Do not disturb! Please clean the room! are displayed electronically instead on paper. Paper signs are not ordered anymore.

Transportation:

1. We have provided an external means of transportation to ensure that our staff is coming to work without using their own vehicles (The staff is driven to work by a bus). With the installation of bike stand, we encourage our staff to be eco-friendly and use a bike instead of motorized vehicle.

Local suppliers:

1. We support domestic production by buying a wide variety of locally produced food, drinks and products.
2. Annually the supply department attends a presentation of food and beverages that promotes the purchasing of home products and services.
3. Minimum Environmental Impact - Businesses owned on local-level can make more on-site purchases requiring reduced transportation. In general, this means contributing less to congestion, territory loss and contamination.

